**Sruthi Arani Ramesh** *sruthiramesh93@gmail.com*

*+528186057407* ITSM Specialist & QA Control Analyst

*Monterrey, Nuevo Leon, Mexico*

Detail-oriented Manual Tester with 1 year of experience in testing web-based and desktop applications. Skilled in identifying bugs and ensuring the quality of software applications by executing test cases, documenting defects, and collaborating with development teams. Proficient in various testing tools and methodologies, with experience in preparing and maintaining test documentation and delivering high-quality software on time. Currently employed at Hexaware, Mexico since September 2023.

# Core Skills

* Manual Testing (Functional, Regression, Smoke, Sanity, UAT)
* Test Case Design and Execution
* Bug Tracking and Defect Management
* Test Management Tools: Jira, Bugzilla, Mantis
* Documentation: Test Plans, Test Cases, Test Reports
* Agile and Waterfall Methodologies
* Cross-browser and Compatibility Testing
* Test Data Preparation and Management
* Basic SQL for Database Testing
* API Testing (Postman)
* Collaboration with Development Teams
* Strong Communication and Problem-solving Skills

# Work Experience

**Manual Tester** Sep 2023 - Present

*Hexaware, Mexico*

* **Test Case Design and Execution:**
  + Developed comprehensive test cases based on business and technical requirements.
  + Executed test cases across multiple environments to validate functionality, user interface, performance, and security of web and mobile applications.
* **Defect Tracking and Reporting:**
  + Logged and tracked bugs in Jira and Bugzilla, following up with the development team for resolution.
  + Performed regression testing to ensure bug fixes did not introduce new defects in the software.
* **Cross-Browser and Compatibility Testing:**
  + Tested applications across multiple browsers (Chrome, Firefox, Edge) and operating system (Windows) to ensure cross-browser compatibility.
* **Collaboration in Agile Process:**
  + Participated in daily Scrum meetings, sprint planning, and retrospectives.
  + Provided continuous feedback to the development team and stakeholders on application quality, usability, and performance.
* **Documentation and Reporting:**
  + Created detailed Test Plans, Test Cases, and Test Reports based on user stories and technical documentation.
  + Generated detailed defect reports, including reproduction steps, screenshots, and priority levels.
* **User Acceptance Testing (UAT):**
  + Coordinated with business users to perform UAT, gathering feedback and incorporating it into the defect management process.
* **Test Data Management:**
  + Prepared and managed test data for various test scenarios to simulate real-world data conditions.
* **Basic SQL for Database Testing:**
  + Executed SQL queries to validate backend data integrity and ensure data consistency across applications.
* **API Testing (Postman):**
  + Performed basic API testing using Postman to verify API endpoints, response codes, and data integrity.

**Project:**

**E-commerce Web Application Testing**  
*Client - Ameri Health*

* Designed and executed test cases for an e-commerce platform with features like product search, cart management, and payment integration.
* Conducted cross-browser testing and performance testing to ensure the app's functionality across multiple browsers and devices.
* Reported bugs related to user interface, database issues, and functional inconsistencies.

**Testing Methodologies:**

* **Functional Testing**: Validated all functionalities of applications against the business requirements.
* **Regression Testing**: Re-tested previously developed features after code changes to ensure stability.
* **Smoke Testing**: Performed initial checks to ensure basic functionality before detailed testing.
* **Sanity Testing**: Verified bug fixes and small changes in specific areas of the application.
* **User Acceptance Testing (UAT)**: Assisted in the final phase of testing, ensuring the product meets end-user requirements.

**Tools and Technologies:**

* **Bug Tracking Tools**: Jira, Bugzilla, Mantis
* **Test Management Tools**: Zephyr, TestRail
* **Browsers/Platforms**: Chrome, Firefox, Edge, Browser Stack
* **Database**: SQL Server (Basic)
* **API Testing**: Postman
* **Version Control**: Git (Basic)
* **Operating Systems**: Windows, Linux (Basic)

# Certifications:

# Manual Testing Essentials – Udemy

# Education

**Rajalakshmi Engineering College, Chennai** Jun 2013 - Jun 2015

**Master of Business Administration -** GPA 7.83

**SSS Jain College, Chennai** May 2010 - May 2013

**Bachelor of Commerce** - GPA 7.5

# Visa/Work Authorization

**US B1/B2 Visa Holder**

**Mexico** **Permeant Resident**

# Languages

**English** *(fluent)*, **Tamil** *(fluent)*